

HELVETAS Swiss Intercooperation-Kosovo (HELVETAS) implements the SDC project “Decentralisation and Municipal Support” (DEMOS). The overall goal of DEMOS is to support Kosovo in its transition process towards a democratic, decentralised state in which municipalities exercise socially inclusive governance and provide effective services responding to citizens’ priorities and needs. Currently our project is looking for:

Design and Implementation of Public Survey on Citizen Satisfaction

DEMOS Project invites interested entities to submit offers for a **service contract** (Ref: HSI-010921 D). The services will be required on demand basis and have to be delivered mainly throughout Kosovo. To receive the complete tender dossier, please visit and download the document until **18.08.2021**, on our webpage: <https://helvetas-ks.org/demos/about/announcements/>

Any question related to these services has to be addressed in writing and only to kosovo.info@helvetas.org until **23.08.2021** no later than 16:00 CET, no questions will be answered after this date.

Offers must be submitted in hard copy latest by **01 September 2021 at 14:00 CET** at the HELVETAS office in Pristina, Nazim Gafurri 33, 10.000 Pristina, Republic of Kosovo.

Only successful companies will be contacted.

HELVETAS reserves the right to reject any or all offers. HELVETAS also reserves the right to contract all or only parts of services required above.