

FINCA Kosovo, a Micro Financial Institution operating in Eurasia, the Middle East, Africa and Latin America, announces:

INVITATION TO OFFER

FINCA Kosovo invites all interested companies to submit their offer for the following service:

“Information and Cyber Security Audit” with procurement number FINCA-104/26

Interested parties may obtain the Terms of Reference (TOR) starting from 15 June 2026 through FINCA Kosovo official website, www.fincakosovo.org or by submitting a request to the official procurement email address at ks.procurement@fincakosovo.org.

Audit Scope:

- Security Governance and Risk Management
- Information Asset Management and Classification
- Identity and Access Lifecycle Management
- Infrastructure and Network Security
- Remote Access and Mobile Device Management (MDM)
- Operational Security and Incident Management
- Resilience: BCM and Disaster Recovery
- Information Security in Third-Party Relationships
- Security Awareness and Training

Financial Offer Requirements:

- Services must be of high-quality standards and reasonably priced, VAT should be included in the price.
- The offer validity must be three months (90 days) from the day of delivery.
- Prices are quoted per unit in Euro (€).
- Resource hours for each engagement role, field and remote work should be specified.
- The service offeror must submit its references to similar services provided earlier.
- Attach the full address and contact details of the service provider.
- FINCA Kosovo reserves the right to make changes to the specification/scope, cancel this tender, re-invite individual service providers to re-submit their bid, disqualify a service provider without giving notice or reason.
- Offers that do not comply with the requirements set out in this document may be disqualified from the selection process.
- No expenses incurred during the preparation and submission of the price quote will be compensated by FINCA Kosovo.
- The selection criteria in this tender are based on the decision of the Tender Committee, with a professional input from the Internal Audit.

Offers must be in sealed envelope and addressed to the Administration Department clearly marked with the number of tender and must be submitted to the Head Office of FINCA Kosovo (Robert Doll No. 112, Prishtina) or via email at: ks.procurement@fincakosovo.org. Offers sent via email must be password protected and must be released or sent 48 hours after the submission deadline.

The deadline for submission of bids is Monday, 29/06/2026 at 16:00.

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